



Littleover Tennis Club

Club Manual

Section 3 – Policies and Procedures

3.2.7 Feedback Procedure

This procedure covers how to provide feedback and how the Club should handle it.

To help us improve the facility and the activities that run within it, the Committee welcome feedback from all our members and users.

We are always looking at ways to improve the programme of activity to ensure all ages and abilities are catered for, including coaching, competitive (internal and external) and social opportunities.

There are currently the following opportunities available to members to offer constructive feedback:

- AGM (Annual General Meeting)
- Committee (email or in writing, see details below)
- Members survey
- Leavers survey
- Suggestion box located in the Clubhouse

Wherever possible please use *3.4.9 Feedback Form*

You are able to pass on your feedback:

- via the Club email address – littleover.tennis@ntlworld.com
or
- in writing via the suggestion box located in the Clubhouse
or
- in writing addressed to the Club
at the following address: *40, Eastwood Drive, Littleover, Derby DE23 6BN*